



**Hounslow and Richmond  
Community Healthcare**  
NHS Trust

# Jo Farrar, Chief Executive

**League of Friends AGM  
16 October 2023**



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# Current position

Since 2021, HRCH (including Your Healthcare) has worked in partnership with Kingston Hospital on our **Better Together** programme.

Leaders from both Trusts have come together to work across the hospital and community services, and both Trust's boards have joined to form a **Committee in Common**.

We have developed a **strategic case** framing our preferred next step in the relationship between Kingston Hospital and HRCH (and Your Healthcare) that being the option of a merger, probably in the summer of 2024, with the subsequent aggregation of the Kingston community services.



# Our shared objectives



## Thriving places

Improve the health and wellbeing of our population



Strengthen care and support in our places

Reduce inequalities

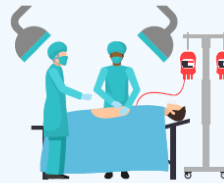


Make our communities the most environmentally sustainable in London



## Thriving services

Strive for excellence in care delivery and deliver our Quality Priorities



Develop our elective service offering; working with South West London partners

Develop and lead on the South West London Community Services Strategy



Improve our digital capabilities

Improve our economic sustainability



## Thriving people



Develop a unique reward, support and development offer to our people.

Ensure our workforce reflects the communities we serve at all levels



Make 'bottom-up' engagement with our people the standard way of progressing positive organisational change

# Teddington Memorial Hospital

- The national direction of travel is about moving services into the **community**.
- We want to make **best use of our community assets** and offer a wider range of services from Teddington Memorial Hospital (TMH) and Teddington Health and Social Care Centre sites. (THSCC)
- As part of our Better Together partnership, we have already **enhanced the imaging and audiology capability** and are exploring if we can provide **more planned care (outpatient) appointments** from Teddington.





# Volunteering at HRCH

We have enhanced Kingston Hospital Trust volunteering programmes to support patients across HRCH.

- Light exercise volunteers who support patients at their bedside and in exercise classes at TMH.
- Community exercise volunteers who support patients discharged from hospital in their homes.
- Meet and greet volunteers at TMH and our hydrotherapy exercise classes at Teddington Pool.



**Thank you**  
for the projects you are  
funding at Teddington  
Memorial Hospital

# Friends - recently funded projects

New X-ray facilities

UTC waiting room refurbishments

Paediatric audiology room

Gift boxes and food donations for staff during COVID

Dermoscopes





# Friends' projects funded this year



- Gardens and relative room at TMH – improving the environment for our patients and staff. It's been proven a healing environment can help reduce patient stress in hospital and shorten their recovery period.



# Friends projects funded this year

## New wheelchairs



# Future Friends' projects

- Amplifier earphones for the wards – learning from our quality improvement work at KHT we know this equipment will make a significant difference to patients with dementia, auditory impairment, confusion or who have difficulty focusing.
- Improving the paediatric play area in the UTC
- Contributing funding to move the pain clinic from Kingston Hospital to a community setting at THSCC.





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**Thank you**