



**Anne Stratton**  
**Chief Operating Officer,**  
**HRCH**

# Agenda

- Thank you to the Friends from all of us at HRCH – some highlights
- Current position in the Trust
- HRCH working with our partners at Your Healthcare and Kingston Hospital





**Thank you!**

# HRCH and TMH – Working together

## Recently funded

- **Medicarts**

**ECG -acute care analyser**

- **Dermatoscope**



## **New x-ray facilities funded by the Friends**



**Munira Wilson opening the new paediatric audiology room**



## UCC waiting room refurbishments

# Gift boxes / food donations for staff





# HRCH and TMH – Working together

## What next

- **Improved relatives room**
- **Improvement to the garden**
- **Point of Care testing for our RRRT service**

# Anne Stratton and the League of Friends

- **Joined as TMH manager in 1999, at that time the smallest trust in the country**
- **Interview panel included Pamela Bryant**
- **Always had a clear history of how importance of the League of Friends and their commitment to the hospital**
- **Pleased to be back again working with the League of friends in my new role**

# How is HRCH and TMH doing Staff survey... great place to work

**Best trust in London** for compassionate culture, having a voice that counts, staff engagement and working as a team.

**Best community trust nationally** for having a voice that counts and staff engagement

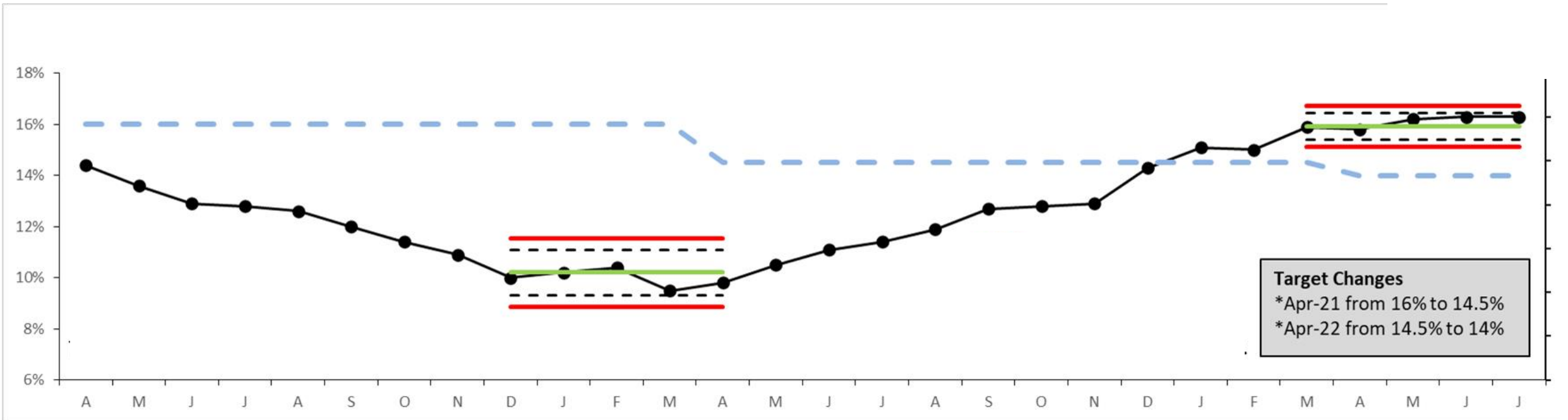
**2<sup>nd</sup> among community trust nationally** for recommending the trust as a place to work

Patient care is the trust's top priority.

HRCH takes a lot of time to listen to employees and make changes accordingly.

# Recruitment and Retention of staff

## Staff turnover – a challenge

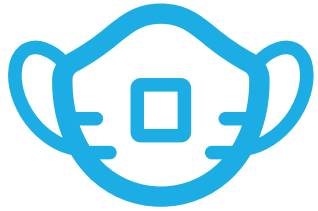




**Moving beyond the pandemic**



# Your Healthcare Partnership: 5 key areas



Long  
COVID



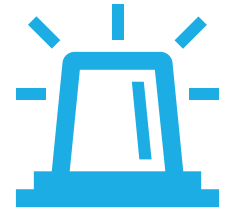
Digital



Virtual  
ward



Equality,  
diversity  
and  
inclusion



Urgent and  
emergency  
care:  
sustaining  
flow



# Better together

Taking forward collaborative working

- + Hounslow and Richmond Community Healthcare NHS Trust
- + Kingston Hospital NHS Foundation Trust
- + Your Healthcare



# Our Board of Directors



Hounslow and Richmond  
Community Healthcare  
NHS Trust



**Sukhvinder Kaur-Stubbs**  
Chair



**Bindesh Shah**  
Non Executive Director  
(Senior Independent Dir)



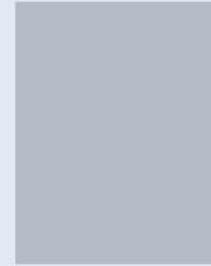
**Joanne Hay**  
Non Executive Director



**Phil Hall**  
Non Executive Director



**Ginny Colwell**  
Non Executive Director



**Vacant**  
Non Executive Director



**Jo Farrar** \*  
Chief Executive



**Anne Stratton** \*  
Chief Operating Officer



**Nic Kane** \*  
Chief Nurse



**William Oldfield** \*  
Chief Medical Officer



**Yarlini Roberts** \*  
Chief Finance Officer



**Kelvin Cheatle**  
Chief People Officer



**David Hawkins**  
Director of Corporate  
Infrastructure and Integration



**Denise Madden**  
Acting Director of Strategy



**Stephen Hall**  
Director of Performance  
and Planning



**Roz King**  
Director of Hounslow  
Primary Care Networks



**Tara Ferguson Jones**  
Director of  
Communications



**Sam Armstrong**  
Director of Corporate  
Affairs



**Suki Chandler**  
Trust Secretary

\* Voting member

# Current areas of focus



## Workforce

Health and wellbeing, recruitment and retention



## Urgent and emergency care

Flow



## Elective recovery (including outpatients)

Supporting the acute with their elective work, but also worth noting community services has waiting list too



## Finances



Hounslow and Richmond  
Community Healthcare  
NHS Trust

**Thank you for your continued  
support**